Somerville Wi-Fi Guide

Last revised for HT2017

There are **two main Wi-Fi networks** in college – **Eduroam** and **Somerville**.

<table>
<thead>
<tr>
<th>Somerville</th>
<th>Eduroam</th>
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<tbody>
<tr>
<td>✓ Faster Internet Speeds</td>
<td>✓ Available in many Universities</td>
</tr>
<tr>
<td>✓ The official College Wi-Fi - IT support can help you if it’s being funny</td>
<td>✓ No limit to the number of devices you can connect to Eduroam</td>
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<tr>
<td>X Can be unreliable</td>
<td>✓ Can be used around the University</td>
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<tr>
<td>X Maximum of five devices per person</td>
<td>X Comparatively slower internet speeds</td>
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</table>
| | X Can kick you out of the network if you visit naughty websites (so I’ve heard…)

I’d advise **connecting to both** on devices used in college to have the option of switching if either is down, and having Eduroam on mobile devices.

To access either network, all **you’ll need is your Single Sign-On (SSO)** (e.g. some1234) – the username that you get before your get to college and to set up your Remote Access Account.

**STEP ONE: ACTIVATE REMOTE ACCESS ACCOUNT**

To access **any network in the university**, you’ll need to create a Remote Access Account.

Use a **device already connected to the internet** (i.e. your phone, a college computer or a more advanced friend) to visit the IT Services registration page:

https://register.it.ox.ac.uk/self/index

Use your SSO (e.g. some1234) login to get into the IT Services Registration homepage.

Now set up your Remote Access account – you should **note it down**!
**Somerville on Windows 10**

I. **Select Somerville as your Wi-Fi network**

Having activated your Remote Access Account, from the Wi-Fi menu, select Somerville.

Format for Somerville Wi-Fi login:

U: someXXXX@SOME.OX.AC.UK

P: Remote Access Account password.

II. **Let Somerville scan your computer**

If logging into Somerville for the first time or on a new device, when you try to browse you’ll be redirected to this remote scan screen:

http://scan.some.ox.ac.uk/authentication/RemoteScan.jsp

Click **continue** to download ‘Bradford Dissolvable Agent’.

Then open it from your downloaded files to run the agent.

However, if your security is on point, you might get this error:

To fix this, click **More info** and you should see this:

Click **Run Anyway** and the scan should now start taking place.

Once the scan has done its thing, **return to your browser** and you **should** be able to access the Wi-Fi!

If this doesn’t work, then you’ll have to go to the IT services and get it sorted there.

**Contact the IT Services at:** 01865 270597

Or visit them in **Maitland 1A**
**Somerville on Mac OS**

I. Select Somerville as your Wi-Fi network

Having activated your Remote Access Account, from the Wi-Fi menu, select Somerville.

![Wi-Fi selection](image)

Format for Somerville Wi-Fi login:

U: someXXXX@SOME.OX.AC.UK  
P: Remote Access Account password.

II. Let Somerville scan your computer

If logging into Somerville for the first time, when you try to browse you’ll be redirected to this remote scan screen:

http://scan.some.ox.ac.uk/authentication/RemoteScan.jsp

However, if your security is on point, you might get this error:

![Error message](image)

To fix this, click System Preference > Security & Privacy > General and you should see this:

![Security & Privacy settings](image)

Click Open Anyway and then click Open on the pop-up that follows.

Once the scan has done its thing, return to your browser and you should be able to access the Wi-Fi!

If this doesn’t work, then you’ll have to go to the IT services and get it sorted there.

**Contact the IT Services at: 01865 270597**

Or visit them in Maitland 1A (Mon - Fri between 12:00 – 14:30, excluding 13:00 – 13:30)
Eduroam on Windows 10

I. Select Eduroam as your Wi-Fi network

Having activated your Remote Access Account, from the Wi-Fi menu, select Eduroam.

Format for Eduroam Wi-Fi login:

U: someXXXX@SOME.OX.AC.UK
P: Remote Access Account password.

FREE SOFTWARE!

For both Mac OS and Windows, the university provides the following software for the duration of your course:

- Microsoft Office 365 ProPlus
  onthehub.com
- Antivirus (Sophos)
  https://register.oucs.ox.ac.uk/self/software
- MatLab
  https://register.oucs.ox.ac.uk/self/software

USEFUL CONTACTS

To report problems, or for IT support, contact the IT Services at: 01865 270597.

Or email helpdesk@some.ox.ac.uk

Or visit them in Maitland 1A (Mon - Fri between 12:00 – 14:30, excluding 13:00 – 13:30)

If you want informal advice, have suggestions on how to improve the college’s IT services and this guide, contact the JCR IT officer, Irteza Ishraq.

Email ishraq.irteza@some.ox.ac.uk